## Message Delivery Howard Hendricks

## Introduction.

- A. We spoke last night about message preparation.
- B. Tonight I want to focus on message delivery.
  - 1. Know your opposition.
    - a. Vacant eyed wool gatherers are difficult to speak to.
    - b. Cross legged fingernail checkers are also difficult.
    - c. They observe, but you need to get them observing the right things.
    - d. Sleepy headed elbow learners are also difficult to speak to.
    - e. Left handed doodlers are also difficult to speak to.
  - 2. These are the people we minister to and our attitude determines our approach.
    - a. If you expect them to be sitting on their chairs expectantly waiting for you, you may be disappointed.
    - b. If you expect that they need to be engaged you will be prepared to communicate.
    - c. Your attitude toward your audience will revolutionize your speaking.
- I. Tonight I want to look into two areas.
  - A. What turns people off in public speaking from preparation and delivery?
    - 1. Wrong use of humor.
      - a. Natural occasional use is good but poor timing destroys jokes.
      - b. Timing is important and some people don't know how to time their jokes.
    - 2. Annoying gestures.
    - 3. Apologizing for speaking or for something else.
    - 4. Being irrelevant.
    - 5. Nervousness.

- 6. Not being prepared.
- 7. Message is too complicated to follow or too simple.
- 8. Needless repetition.
  - a. It is easier to speak for one and a half hours than to speak for five minutes.
  - b. It takes a lot of work to say something significant in a short message.
  - c. Excessive repetition indicates the speaker can't say what he wants to say.
- 9. Lack of eye contact.
  - a. Speakers who look over the head irritate an audience.
  - b. An audience needs some contact.
- 10. Dishonesty in the pulpit.
- 11. Unclear illustrations.
- 12. Rabbit chasing.
  - a. Covering too much material without clear transitions.
  - b. People will tune this out.
- 13. Prejudices in the pulpit.
- 14. Using jargon.
- 15. Unenthusiastic.
- 16. Long winded speaking.
- 17. Poor enunciation.
- 18. Dead personality.
- 19. Covering too much material in one session.
- 20. Talking down to your audience.
  - a. You may have a great education.
  - b. Don't forget that your audience may not have a great education.
  - c. You come off as super righteous.

## B. Principles of good speaking.

- 1. Come well prepared.
  - a. An audience is insulted by unprepared preaching.
  - b. An audience is encouraged by a prepared preacher.
  - c. It's my responsibility to be ready.
- 2. Think through how you want to say what you have to say.
  - a. We spend time on what we want to say but spend little time on how to communicate it.
  - b. Use good illustrations.
- 3. Develop personal enthusiasm.
  - a. This has nothing to do with noise level.
  - b. If you want people to bleed you must hemorrhage.
  - c. If you want people to jump you must leap.
  - d. If you believe what you're saying then act like it.
  - e. Think in terms of your audience's need to understand.
    - i. This is how you stay excited about your message.
    - ii. Forget about yourself and think about them.
- 4. Practice projection and enunciation.
  - a. Remember that the first statement you make must be the loudest.
  - b. You need humor to defuse tension in your audience.
  - c. I tell jokes that put me in a sad light to help the audience relate to me.
  - d. Prepare by standing in front of a mirror to speak from the diaphragm.
  - e. Speaking from the throat produces a hoarse voice.
  - f. Speaking from the diaphragm produces a strong sound.
  - g. Giving your message in a weak voice loses the audience.
  - h. Speak to the people in the back row so all can hear.

- i. A voice teacher mocked me until I finally understood she was imitating me.
- j. That changed me.
- 5. Use vocal variety.
  - a. Pitch; highs and lows.
  - b. Pause to let people catch up with you.
  - c. Power is the use of dynamics.
    - i. Tape your messages to review for evaluation.
    - ii. This helps people understand what the audience puts up with.
- 6. Appearance communicates.
  - a. Young people need to get this; they are representing Christ.
  - b. Girls need to do their hair right.
  - c. Dress according to your audience but error on the side of being conservative.
  - d. Be sensitive.
  - e I'd rather have one good suit than 20 suits of junk.
- 7. Listen to good communicators.
  - a. Listen to radio and TV but don't copy what others are doing.
  - b. Learn from others but be yourself.
- 8. Cultivate a passion to communicate.
  - a. A professor at college taught me to prepare so my students to drink from a running stream than from a stagnant pool.
  - b. Self-improvement is essential.
    - i. An eighty old lady came to a convention to learn how to help her junior high boys in Sunday School class.
    - ii. Many of her boys enter full-time ministry because she has a passion for communicating.
- 9. Develop an incurable confidence in the Spirit's ability to work through you in the lives of others.

- a. Leadership in Dedication is a must read for every Navigator.
- b. Everyone is significant to the cause.
- c. Communism uses this principle effectively and we need to use it also.
- d. How we see the people we minister to will determine how those people develop.
- e. We need to look at what people can become rather than what they are.
- f. A public school teacher use to tie me down.
- g. A second teacher said she had heard a lot about me but that she didn't believe a word of it. She saw me as not a problem but as a potential.
  - i. I looked myself out for that woman.
  - ii. My former teacher was amazed at what happened to me.
  - iii. We have no proven track record to determine who will be the winners.
  - iv. Unlikely types often become very effective.
  - v. Some we have high hopes for will strike out.
  - vi. See your people as significant for the cause of Christ.
  - vii. I just spent a weekend with a student who ministers to a church of 3000 and most of our faculty don't know him because he didn't graduate.